

WARRANTY



Revised 3/1/15

General Statement:

All Riker exhaust products are guaranteed against defects in material & workmanship for a period of one year after date of shipping. Following product failures are not covered: failure due to improper installation or misuse, damage resulting from accident or road debris, damage resulting from backfire, damage or corrosion due to improper storage, damage or corrosion resulting from part being modified (a part that has been welded, cut, or altered from its original configuration – including chrome components). Surface rust on aluminized parts, bare steel parts, or weld seams on these are not considered defective within one year. Should the products be defective, Riker will repair or replace it, as Riker shall determine, at Riker's expense. Any replacement non-chrome plated part provided under this warranty is warranted for the balance of the warranty period remaining on the part being replaced. Riker Products shall not be liable for cost or claims incidental to replacing or repairing a defective product such as labor charges unless otherwise determined at time of claim. Riker Products shall not be liable for any incidental or consequential damages unless otherwise determined at time of claim.

Warranty for Chrome Plated Products:

Riker warrants to the original commercial and industrial users, that its chrome plated products are free from manufacturing defects in workmanship and material which affects the performance and appearance of the product for a period of one (1) year, or fifty thousand (50,000) miles, whichever comes first, from the verified date of sale to the fleet or end-user. Should the chrome product be found defective, it will be replaced, free of charge, once the claim is validated by Riker Products. Any replacement chrome plated part provided under warranty is warranted for the balance of the warranty period remaining on the part being replaced.

Conditions and Exclusions:

This warranty does not apply if the chrome plated products have been damaged due to causes beyond normal use, such as negligence, accident, abuse, flood, fire, acts of God, or improper installation. This warranty applies only where Riker Products finds the chrome product to be defective from material or workmanship. This warranty applies only to installation of the aftermarket product by the original owner. Riker Products shall not be liable for cost or claims incidental to replacing or repairing a defective product such as labor charges unless otherwise determined at time of claim. Riker Products shall not be liable for any incidental or consequential damages unless otherwise determined at time of claim.

Muffler Warranties on Diesel Applications: (does not cover surface rust):

- Vertical Position Mufflers: 3 years or 400,000 miles, whichever comes first.
- Horizontal Position Mufflers: 2 years or 200,000 miles, whichever comes first.

Muffler Warranties on Gas Engines: (does not cover surface rust):

- Vertical or Horizontal: 1 year or 20,000 miles, whichever comes first.

Flex Hose Warranty:

90 Days after installation date (flex must be installed properly & in "relaxed" position).

Claims Procedure:

Any claim under this warranty on defective NEW parts must be made within forty-five (45) days of the date of receipt to authorized distributor, or immediately upon discovery of a new unsold part such as a boxed part. Any claim on a defective in-service part must fall within the guidelines as detailed above. Claims must be in writing and accompanied by the original invoice. Claims must be mailed to Warranty Claim Manager, Riker Products, Inc., 4901 Stickney Avenue, Toledo, Ohio, 43612. After notification of claims, Riker Products will make an investigation of the claim and promptly advise user as to the final disposition of the claim.